

Women on Safari Privacy Policy

Date of last revision: July 2023



This privacy policy sets out how Women on Safari uses and protects any information that you provide when you use our website, or through other channels, when you provide information for us to promote, offer information, and create and customise your travel arrangements. This is in accordance with POPIA.

Women on Safari (PTY) LTD (www.womenonsafari.co.za) is a South Africa registered Company No: 2019/458322/07. Directors: Alexandra Gillies & Sonja Otto. Registered office: Outeniquastrand, Western Cape, 6525, South Africa. Postal Address: P.O.Box 1232, Great Brak River, 6525.

Women on Safari ('We', 'Our', 'Us') is committed to providing you with the best information on how to travel responsibly and to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using our website or in other correspondence, then you can be assured that it will only be used in accordance with this privacy statement.

Women on Safari may change this policy from time to time by updating these pages. Please check with us to ensure that you are happy with any changes. This policy is effective from 'date of last revision' above.

Information collected by Women on Safari

You do not need to enter any information to browse our website. However, if you make an enquiry, contact us by email, sign up for our newsletter or request a quotation through our website, or through other channels, we will request a first and a last name, and an email address, so that we are able to provide you with the information requested. There is also an option to provide a telephone number should you choose to do so.

If you book one of our Safaris, we will also collect the following information about the lead traveller (the primary) and all the people travelling in the group:

- First and Last names
- Contact email address
- Nationality, passport number and issuing country
- Emergency contact details
- Private Insurance cover contact details
- Flight Information
- Other Personal Information: Gender, age, dietary, allergy and medical information (only so far as these are relevant to your travel arrangements with us).

What we do with the information we gather

We will email or call you based on the contact details provided to respond to an enquiry, information, quotation or booking request i.e. where there has been legitimate interest expressed. Where the enquiry is a booking, we will use the details provided to email further information relevant only to the arrangements for your Safari with us, before, during and after the Safari. These details are held on our secure hosted servers.

Sixty days after the Safari has ended, all the information relating to the group members will be deleted. The only information retained by us will be for the first name, last name, telephone number (if provided) and email for ongoing permissive marketing, from which you may unsubscribe at any time.

Where we use data in this manner, you have the right to object to this processing if you wish, and if you wish to do so, please contact us at: hello@womenonsafari.co.za. Regular legitimate interest assessments are conducted and records of these are held in house.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect. The information we hold is not stored on site at any Women on Safari location but is held on secure servers managed by our IT Suppliers. All server software is kept up to date with the latest patches and monitored firewalls to ensure protection against the latest threats, intrusions and brute force or denial of service attacks. All booking information is stored on these servers and is collected through Gravity Forms, which are continually hardened to address and mitigate common security threats, including the 'Top 10' list identified by The Open Web Application Security Project (OWASP).

Our email platform is *Outitgoes.com* and is used for emailing information requested by visitors to our site. This hosting platform uses FTP Locking as an added security measure.

How we use cookies

We don't use cookies.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. Whilst we take great care to only offer links to we partners we have vetted, you should exercise caution and look at the privacy statement applicable to the website in question.

Sharing data with our suppliers/partners

As part of your safari with us, it will be necessary to share limited personal information you have provided with our suppliers at locations, accommodation, and for transporters used by us, where it relates to the provision of the service and/or to your medical wellbeing for example in the case of dietary, allergy and any other pertinent medical information to ensure the enjoyment and safety of your trip.

The same applies to any other safari extension partners, where you have expressed an interest in an extension beyond your safari with us. In such cases, with your permission, only a name will be exchanged to allow for connected travel arrangements.

In such cases, please note, that whilst we are very careful to vet our suppliers/partners, we are not responsible for the privacy practices of our suppliers/partners. We would always advise you to exercise caution and to review any applicable privacy statements. Should you have any concerns with regard to the data privacy matters of our suppliers/partners, please do let us know and we will follow up and investigate accordingly.

Controlling your personal information

We will not sell, distribute or lease your personal information to third parties unless we obtain your written permission or are required by law to do so.

If you would like to update any of your details, or check what details we have on our database, please email hello@womenonsafari.co.za or please write to Women on Safari at Postal Address: P.O.Box 1232, Great Brak River, 6525

We hope this helps to reassure you.

A handwritten signature in black ink, appearing to read 'Alexandra Gillies', with a long horizontal flourish underneath.

Alexandra Gillies - Director: Women on Safari